

Reservation & Deposit Information and Refunds & Cancellation Policies:
Multi-Day Trips and Tours

Deposits: 50% is required in order to hold your reservation.
Remaining balance is due 60 days prior to start date.

Cancellation Policy:

60 + days prior: Full refund of deposit minus \$35 fee per person

59-45 days prior: 75% refund OR credit towards another trip within 1 year of your cancellation date (subject to availability), minus \$35 fee per person

44-31 days prior: 50% refund OR 75% credit towards another trip within 1 year of your cancellation date (subject to availability), minus \$35 fee per person

30 to 0 days prior: NO refund

Other: Up to 31 days prior to your trip departure date, if you are not able to attend your reserved trip you may also opt to transfer your registration to another person, minus a \$100 processing fee. You will then forfeit any refunds or credits on the trip.

Registering for a long multi-day trip within 7 days of its departure may result in a late fee charge to cover additional set-up, communication, priority mailing, etc.

Credit towards another trip will be offered only once. In the case that credit is used towards another trip that is in turn cancelled due to an insufficient minimum number of participants and/or dangerous weather or water conditions, you will receive a full refund.

All trips have a minimum number of participants needed for them to run. If a trip does not reach the minimum number of participants and is cancelled, you will be notified at least 30 days prior to your scheduled start date and will receive a full refund. Please do not make any travel arrangements until your trip has been confirmed! AE Adventures cannot be held liable for any travel or flight arrangements you have made for your trip.

AE Adventures has the right to cancel a trip due to dangerous weather and/or water conditions. If a trip is cancelled, you will receive a full refund.

AE Adventures has the right to delay a trip or change the itinerary due to dangerous weather and/or water conditions.

No refunds (partial or full) will be given if the participant leaves a trip or tour early.

We highly recommend purchasing **short-term travel insurance** for our more costly offerings and especially for our multi-day trips. This travel insurance can offer you coverage for trip cancellation, trip interruption and delay, and baggage and airline ticket reimbursement. In the event that you find it necessary to cancel due to personal or family emergency or illness, such insurance may reimburse non-refundable costs. For more information on insurance, e-mail ae4adventures@gmail.com or call 315-316-1125.